

HAERE MAI, WELCOME

WELCOME TO MILLBROOK RESORT

In the 1860's, as a gold rush lured miners to this rugged corner of New Zealand, the French Butel brothers established a wheat farm to feed hungry miners. Over a century later, a new vision was born, a vision to establish a lifestyle resort of international standing that existed in harmony with the land. Through the continued investment and support from the Ishii family, who still own the resort today, the dream became a reality in 1993 when Millbrook Resort opened to the public. The rustic remains of the original wheat farm live on in the restored buildings and iconic avenue of trees that welcome visitors today, 150 years on. On March 12 2015, Mr Eiichi Ishii was presented with the keys to Arrowtown in honour of this wonderful resort which has become a New Zealand icon, and of the continuous support from the Ishii family.

Millbrook Resort is now an award winning 5-star golf and lifestyle retreat. Our business encompasses luxury accommodation, an award-winning day spa, four restaurants, a 27-hole championship golf course which is the home of the NZ Open, a health & fitness centre, various conference venues and real estate. We cater for on-site weddings, corporate retreats and conferences.

While it enjoys a peaceful, rural outlook, Millbrook Resort is only a 25 minute drive from Queenstown, 15 minutes from the airport, and two minutes from the nearby historic gold mining village of Arrowtown.

We trust you will have a memorable stay, and experience all the resort has to offer.

Kind regards

From the owners and the team at Millbrook


MILLBROOK
Escape the everyday

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SAFETY INFORMATION

FIRE PROCEDURES

Please read the fire emergency information located behind the entry door of your room. Our staff members have been trained to respond to any emergency situation. In the event of an emergency, **DIAL 111 from your mobile, or DIAL 1111 from the in-room telephone**, and report the location of the emergency.

After you have called the emergency services, please dial 0 and inform Reception.

If You Find A Fire

Persons discovering fire, smoke, or unusual heat, should remain calm and take the following steps (if it is safe to do so):

1. Immediately leave the area
2. **Dial 111 from your mobile or 1111 from the in-room telephone**, for Emergency Services
3. Please tell the operator
 - the exact nature of the problem e.g. Fire, Smoke, Heat, Sparks etc
 - the exact location of the problem e.g. Fire place in room number 123
 - the seriousness of the issue, your name and location

If You Can't Leave Your Room

1. **Dial 111 from your mobile or 1111 from the in-room telephone** for Emergency Services
2. Stay low to the floor
3. Shut any doors and windows
4. Go to a place of safety by an exit door or balcony

SAFETY INFORMATION

Earthquakes



What to do during an earthquake

1. **If you are inside** a building, move no more than a few steps, drop, cover and hold. Stay indoors until the shaking stops and you are sure it is safe to exit. In most buildings in New Zealand you are safer if you stay where you are until the shaking stops.
2. **If you are outdoors** when the shaking starts, move a few steps away from buildings, trees, streetlights, and power lines, then Drop, Cover and Hold.

What to do after an earthquake

1. Expect to feel aftershocks.
2. Check yourself for injuries and get first aid if necessary by Dialing 0 or making your way to Reception if phones are out of order.
3. If you are in a damaged building, try to get outside to the muster point if safe to do so.
4. Report any damage to Reception.
5. Only use phones for short essential calls to keep the lines clear for emergency calls, this includes mobile phones.

Muster points are noted on the fire emergency information on the back of the entry doors.

There is a **defibrillator** on site located at Reception and the Health and Fitness Centre. Please dial 0 to alert staff at Reception or dial ext 7600 for the Health and Fitness Centre if you need access to any of these.

ENVIRONMENTAL OBJECTIVE

As one of Australasia's leading five star accommodation providers, we want to provide our guests with a world class, luxury facility and ensure we maintain and continue to improve on our position as an environmentally friendly hotel.

We strive to support the Enviro awards and look to ensure that we have the reputation for being a socially responsible resort from our foundations. We look to maintain, grow and encourage all Millbrook employees to play a part in developing our Enviro strategy and to help us all work together to improve the lives of those in the communities around us.

Millbrook Resort and the Environment

Qualmark is New Zealand's official star grading system and is a joint venture between Tourism NZ and the AA. Every accommodation provider who is Qualmark rated has undergone a rigorous independent assessment and licensing process to become part of the Qualmark licensing system.

As well as having a Qualmark 5 Star Hotel Rating, we also have a Qualmark Enviro Gold Rating, which recognises sustainable initiatives employed by tourism businesses in New Zealand, and is the highest environmental grading Qualmark issues.

The stunning alpine setting and rural environment are an essential part of what attracts visitors to Millbrook, and Queenstown as a whole, so it's not surprising that preserving it for future generations is foremost in our thoughts.

All businesses that have a Qualmark rating are assessed on their environmental performance, which recognises businesses for their initiatives in energy, waste, water, conservation and the community. Our Enviro-Gold Rating is in acknowledgement of Millbrook's continued effort to operate as a sustainable resort.

Mission Statement

We work hard to support our natural environment by undertaking a number of actions and making smart choices. We recognise the importance of taking these steps to achieve the best environmental performance possible whilst maintaining our luxury 5 star product; which we recognise sometimes do not naturally co-exist.

Vision

We will actively reduce or mitigate any adverse effects on our environment through wise planning and development, enhancing natural watercourses and open areas and buying produce locally when available. We will also actively use our natural resources efficiently, reducing and disposing of all waste responsibly and providing a socially and environmentally responsible product, without compromising on our guest's comfort and quiet enjoyment.

For more information on our policy, please visit the Responsible Tourism section on our website, or email environment@millbrook.co.nz with any comments or suggestions.

TELEPHONE SERVICES

RESORT TELEPHONE DIRECTORY

Commonly Used Numbers

Reception	0
Guest Services Desk	7004
Reservations	9080
Porters	7007
Housekeeping	7103

Restaurants, Bars and Facilities

Clubhouse	7106
Millhouse Restaurant	7110
Hole In One Café	7109
Kobe Cuisine	7700
Golf Shop	7301
The Spa	7603
Health & Fitness Centre	7600
Conference & Incentive Enquiries	7518
Event & Wedding Enquiries	7430
Property & Membership Sales	7599

TELEPHONE SERVICES

Room to Room

For calling room to room dial 8 and then the three digit room number. For four digit room numbers simply dial the room number.

Telephone Charges

All calls (other than room to room calls) are automatically charged to your room account. For assistance and enquiries please call Reception.

Local Calls

Dial 1 for an outside line then the number. A surcharge applies to all local calls.

National & International Calls

Dial 1 for an outside line, then the area code and then the number required. For example to call the USA dial 1, then 00 for international, then the country code 1 and then the number.

TELEPHONE SERVICES

AREA CODES

Auckland & Northland.....	09
Hamilton, Rotorua & Bay of Plenty.....	07
Taranaki & Palmerston North.....	06
Wellington.....	04
Christchurch & South Island.....	03

TELECOM OPERATORS

National Directory.....	018
National Operator.....	010
International Directory.....	0172
International Operator.....	0170
AT&T Operator.....	000911

INTERNATIONAL CODES

Australia.....	0061
Canada.....	001
China.....	0086
France.....	0033
Germany.....	0049
Hong Kong.....	00852
India.....	0091
Ireland.....	00353
Italy.....	0039
Japan.....	0081
Korea.....	00850
New Zealand.....	0064
Singapore.....	0065
Spain.....	0036
Taiwan.....	00886
United Kingdom.....	0044
USA.....	001

Please refer to the telecom directory in your room for more information or contact Reception.

GUEST INTERNET SERVICES

INTERNET SERVICES

Millbrook provides a complimentary guest internet system.

Wireless connection is currently available all around the resort.

Complimentary access to the internet is also provided with two terminals located in the Reception area.

Printing and other business services can also be provided through our Reception team.

To connect the guest internet service using Wi-Fi using your tablet or smartphone, connect to the Wi-Fi signal "**MillbrookResort**". If you are connecting a notebook computer, you may prefer to plug into the network using network cable (Ethernet cables are available on request)

- This **Welcome Screen** should appear
- If it does not appear, open your internet browser and enter site **logon.millbrook**
- Tick the box to agree to Millbrook's terms of use

Complimentary Internet

Your Millbrook visit entitles you to complimentary internet during your stay with us. To access this all you need to do is fill in the Hotel Guest Logon details:

- Enter your room number and surname exactly as it appears on your room key card wallet
- In our Suite and Deluxe Studios, and Village Inn rooms, use your 3 digit room number in Room Number
- If you are in a named property, such as "Mews 3", you must use the 4 digit telephone number in the Room Number box
- Click Sign In when you are ready
- A username and password will be displayed on the screen which you will need to connect subsequent devices to an existing plan. If you connect via cable, your room number and surname will already be filled in for you

Existing Logon Details

If you have an existing Conference Code, or to connect subsequent devices to an existing plan complete Existing Account Logon section

- Enter your Username or Room Number
- Enter your Password
- Click Sign In when you are ready

For any assistance connecting to guest internet services, please contact Reception - dial '0'.



TV CHANNEL SELECTION

Channel

TV1	1	Disney Junior	105
TV2	2	The Edge TV	114
TV3	3	TV1+1	121
Prime	4	TV2+1	122
UKTV	7	TV3+1	123
Bravo	12	Bravo+1	124
MTV	15	Shine TV	140
Maori Television	19	Hope Channel	141
Duke	23		
Choice Television	24		
Sky Movies Premiere	30		
Sky Movies Greats	31		
Sky Sport 1	51		
Sky Sports 2	52		
Sky Sports 3	53		
Sky Sports 4	54		
ESPN 1	60		
TAB Tside 1	62		
History Channel	73		
BBC Knowledge	74		
Te Reo	82		
Sky News	85		
Parliament TV	86		
CNN	87		

Audio Channels

Radio NZ National	150
Radio NZ Concert	151
George FM	152
Base FM	153

GUEST SERVICES

ACTIVITIES & SIGHTSEEING TOURS

Queenstown is the 'Adventure Capital of the World' with itinerary options limited only by your imagination. With our wealth of local knowledge we can suggest activities and tours to suit your particular interests. Daily itineraries can be organised for you.

Please call our Chief Concierge located in the Reception area on ext. 7004.

AIRPORT SHUTTLE

Millbrook provides transport to and from Queenstown Airport. Booking is essential and should be made well in advance of arriving. All shuttles are subject to availability so it is very important to book as early as possible. Please contact Reception to book your transfer, providing flight number and arrival/departure times. Charges will apply.

BABY SITTING

Our Concierge team are happy to arrange babysitting services as required, we would ask that you please allow 24 hours' notice. Stroller hire is also available through external suppliers. For both services please contact Concierge at reception by dialling Reception on ext. 0.

BUSINESS ASSISTANCE

Please contact Reception for secretarial services, fax machine, internet access and photocopying. Charges may apply.

CHECK-IN

Check-in time is 3.00pm.

CHECK-OUT

Check-out time is 11.00am. Please contact Reception if you would like to request a late check-out. A surcharge may apply and late check-outs are subject to availability.

CHILDREN'S PLAYGROUND

As well as trails throughout the resort we have two children's play areas - one is located next to the astroturf tennis court, adjacent to the One and Two Bedroom Suites, the other is located adjacent to Coronet Square on Taramea Lane to the west of the main Village area.

Please note: Children must be supervised at all times. Millbrook Resort accepts no responsibility for injuries or accidents on the resort.

GUEST SERVICES

CHURCH SERVICES

The nearby historic town of Arrowtown has a number of churches:

- St John's Presbyterian Church, Berkshire Street, Arrowtown - (03) 441 4250
 - Sunday 9am
 - Messy Church - 3rd Sunday of each month at 4.00pmThe church is open most days for viewing.
- St Patrick's Catholic, Hertford Street, Arrowtown - (03) 442 8414
 - 1st, 3rd and 5th Sunday of every month Mass is celebrated at 11.00 am.
 - 2nd and 4th Sunday of every month there is a Liturgy and Communion serviceThe church is open every day and visitors are very welcome.
- St Paul's Anglican Church, Berkshire Street, Arrowtown - (03) 442 8391
 - Services each Sunday at 9.00amThe church is open for visitors

Special services are held at Easter and Christmas. Please contact Reception for further information.

COMPLIMENTARY SHUTTLE

A complimentary shuttle to and from Queenstown and Arrowtown is available for our guests. Due to limited capacity, advance bookings are required. Please see the shuttle timetable at the end of this section.

To book your shuttle please dial 0 for Reception.

DO NOT DISTURB

If you do not require housekeeping to service your room, please place your Privacy Requested sign on the outside of your entrance door. A complimentary hamper of towels and guest supplies will be left at your door.

DRY CLEANING & LAUNDRY SERVICE

A same day dry cleaning service is available Monday to Saturday (except Public Holidays). Items to be cleaned should be taken to Reception before 7.00am. Please drop off or call Reception the night before and we will collect your dry cleaning from your room.

The One and Two Bedroom Suites have a laundry located in the foyer of each Suite. The Deluxe Studios in the Village Inn have a centralised laundry. Washers and dryers operate using \$2 coins for each cycle and includes automatic soap and softener. All cottages and Fairway homes have laundry facilities.

ELECTRICITY

Voltage is 240v. AC international adaptors are available for a refundable deposit at Reception or you can purchase one from the Golf Shop.

GUEST SERVICES

FLORIST

A same-day florist service is available Monday to Saturday (subject to availability). Please contact our Senior Concierge to arrange on ext. 7004.

GOLF

Millbrook is set around a 27 hole championship golf course comprising of three interchangeable nines. Home of the prestigious New Zealand Open, the course offers something for everyone from beginners to advanced level.

With a unique covered driving range, extensive chip and putt practice greens, quality equipment hire and NZPGA qualified coaching staff.

For all golfing enquiries, please call the Golf Shop on ext. 7301.

HEALTH & FITNESS CENTRE

A fully-equipped gymnasium packed with cardiovascular equipment, weight machines, free weights, group fitness classes, a beautiful 25m indoor heated lap pool, saunas and three outdoor hot pools to relax in. Opening hours are:

Monday to Friday	6.00am–9.00pm
Saturday and Sunday	7.00am–9.00pm

Please contact the Health & Fitness Centre on ext. 7600.

HOUSEKEEPING

If you need any housekeeping services - blankets, slippers, extra towels, cots, highchairs etc, please dial 7103 between 8.00am–4.00pm or contact Reception on ext. 0.

ICE

If you require ice, please contact Reception on ext. 0.

IRONING FACILITIES

An iron and ironing board can be found in the following locations.

- In the walk-in wardrobe of Deluxe Studio rooms
- In the bedroom wardrobe inside the One and Two Bedroom Suites
- In the laundry of the Cottages

GUEST SERVICES

LOST PROPERTY

For all lost property enquiries, please contact Reception on ext. 0.

LUGGAGE STORAGE

Please contact Porters on ext. 7007.

MEDICAL SERVICES

Should you require medical or dental services during your stay, please contact Reception.

A First Aid Kit is located at Reception for emergency use.

NEWSPAPERS

Please notify Reception if you would like a newspaper delivered to your room in the morning. A complimentary selection of local and national newspapers are available at Reception.

PACKED LUNCHES

Packed lunches can be arranged for excursions from Millbrook. Please contact Guest Services or Reception to discuss your requirements. Lunches should be ordered 24 hours in advance.

PILLOWS

In your room there are two feather and non feather pillows

Other pillow choices are available on request:

- Blissful Duck Down - a soft pillow
- Blissful Lavender - an aromatherapy pillow
- Primaloft Superior - a non allergenic, soft pillow

Please dial 7103 between 8.00am–4.00pm or contact Reception on ext. 0 if you would like to use one of these pillows.

POSTAL SERVICES

A postal service is available at Reception. Our postal address is: Millbrook Resort, Private Bag 50078, Queenstown 9348, New Zealand.

If you are expecting any postal items during your stay, please make sure they have your name, room number and mobile number.

GUEST SERVICES

RESORT & IN-ROOM DINING

From casual to contemporary cuisine Millbrook offers the tastes of the region in a truly magnificent setting. With four dining options to choose from, whatever your taste or preference - the standard of Millbrook's restaurants is sure to impress. Please see our Dining section for sample menus and call Reception on ext. 0 to book.

RUBBISH COLLECTION

Deluxe Studios, One and Two Bedroom Suites: Please leave rubbish in the bins provided or alternatively on the kitchen bench prior to departure, and replace recyclables next to the bin provided.

Cottages and Fairway Homes: Please place rubbish and recyclables in the wheelie bins provided.

SAFETY DEPOSIT BOXES

Millbrook offers complimentary use of safety deposit boxes. These are located at Reception as a precautionary measure for your valuables. Please contact Reception for details on ext. 0.

SHOPPING AND RETAIL SERVICES

The Golf Shop offers a large selection of quality, exclusive merchandise including clothing, gift items, golf accessories and equipment. All necessities are available for purchase here also. Queenstown and Arrowtown shops are open seven days a week. Hours are generally 9.00am–5.30pm, however these are subject to change based on season.

Please contact the Golf Shop for opening hours on ext. 7301.

THE SPA

The Spa provides a complete range of therapeutic and beauty treatments for men and women, including massage therapies, facials and skincare. We highly recommend you book yourself into the spa while staying with us.

Open daily from 9am.

Please dial The Spa on ext. 7603 to book.

WAKE-UP CALLS

You may programme a wake-up alarm on the clock radio beside the bed. Alternatively, wake-up calls can be arranged with Reception on ext. 0.

SHUTTLE TRANSPORT

Departs Millbrook	Departs Queenstown
*6.00 am	*6.30 am
*7.00 am	*7.30 am
8.00 am	8.30 am
10.00 am	10.30 am
12.00 pm	12.30 pm
2.00 pm	2.30 pm
4.00 pm	4.30 pm
5.00 pm	5.30 pm
6.00 pm	6.30 pm
7.00 pm	7.30 pm
9.00 pm	9.30 pm
10.00 pm	10.30 pm

Our complimentary shuttle service runs seven days a week. Shuttles are subject to availability and seats must be pre booked with the transport desk located at Reception.

Airport transfers are available and must be booked well in advance. Availability is limited. Charges apply.

Bookings of 8 or more people are classified as a private transfer and charges will apply.

We are happy to assist with other transport options.

Queenstown pickup and drop off point is behind the Station Building on Duke Street.

*1 October to 30 April only.

RESORT DINING

CLUBHOUSE RESTAURANT

Overlooking our championship golf course, the Clubhouse is open for breakfast serving both continental and cooked options, and is also available for special events. Dine on the terrace in summer or bask in the warm glow of a roaring fire in winter.

Open daily from 6.00am–10.30am.
Winter opening hours 6.00am–10.30am.
Phone ext. 7106.

HOLE IN ONE CAFÉ

Take in the surrounds with a glass of Central Otago wine or perfectly chilled beer on the sunny courtyard - it's a great place to kick back after a day's sightseeing or golf. Delicious muffins, cakes and pastries all freshly baked onsite complement our great coffee.

Summer opening hours 8am until late.
Winter opening hours 9am until late.
Kitchen open from 10.30am–9.30pm.
Reservations recommended - dial ext. 7109.

MILLHOUSE RESTAURANT

Housed in the original flour mill, the Millhouse Restaurant features a warm and intimate environment, with an open fire and views over the millpond and 18th hole. Under the culinary leadership of Beef & Lamb Ambassador and Executive Chef Andi Bozhiqi, the Millhouse turns out a seasonal menu of stunning contemporary dishes, matched with a local award winning wine list.

Open from 5:30pm daily.
Reservations recommended - dial ext. 7110.

KOBE CUISINE

A modern take on Japanese cuisine - our 'sharing menu' offers inspired Japanese flavours with a contemporary twist. We use fresh local and Japanese ingredients which enhance the natural flavours of each dish, paired with a fantastic Sake menu.

Open daily from 5:30pm.
Reservations recommended - dial ext. 7700.

RESORT DINING

THE CLUBHOUSE

Sample menu only which is subject to change to reflect seasonal ingredients

BREAKFAST MENU

Continental - Available from the Buffet

Seasonal fruit salads, stewed fruits, flavoured & natural yoghurt, selection of artisan breads, pastries, & muffins, assorted cereals including bircher muesli & honey roasted alpine muesli, dried fruits, roasted nuts, selection of Gibbston Valley cheeses, cured meats, hot & cold smoked salmon

Full Cooked Breakfast Buffet -

Including Continental & À La Carte or one of the following choices.

Bacon, gourmet sausages, sautéed mushrooms, hash browns, herb roasted potatoes, grilled tomatoes, scrambled eggs & baked beans.

Full English Breakfast

Eggs to your liking, grilled ciabatta, streaky bacon, gourmet sausage, grilled tomato, hash browns, sautéed mushrooms & baked beans

Eggs Benedict

Poached eggs on grilled English muffin with hollandaise sauce & your choice of spinach, salmon, ham or bacon

Eggs on Toast

Eggs to your liking served on grilled ciabatta, streaky bacon, gourmet sausages, grilled tomato, hash browns, sautéed mushrooms or baked beans

Scrambled Eggs & Smoked Salmon

Grilled ciabatta

3 Egg Omelette

With your choice of fillings: red onion, ham, tomato, cheese, capsicum, mushroom served on grilled ciabatta

Pancakes

Blueberries, seasonal fruit and maple whipped cream

Porridge

Blossom honey, toasted nuts, raisins and caramelised apple

French Toast

Cinnamon coated brioche with ginger, caramelised banana and maple syrup

Kids Continental Breakfast

Kids Full Breakfast - for children under 12 years

Gluten and Dairy free options are available - please ask one of our team

RESORT DINING

THE HOLE IN ONE CAFÉ

Sample menu only which is subject to change to reflect seasonal ingredients

TO DINE - LUNCH

Soup of the Day

Please ask our service staff for today's special

Eggs Benedict

Millbrook free range poached eggs, smoked salmon or free range streaky bacon, spinach, English muffin, hollandaise sauce

Classic Caesar Salad

Bacon, cos, olive oil & sesame crouton, poached egg, parmesan - add chicken \$4, add anchovies \$2

Prawn Salad (GF, DF)

Chopped prawn, green papaya, coconut, cucumber, Szechuan pineapple, radish & toasted peanut

Pork Belly Salad (GF, DF)

Harissa yam, buckwheat, wild rice, daikon, cashew nuts, apple gel

Kumara & Edamame (GF, VEGAN)

Kumara cake, quinoa, roasted turnip, pumpkin seed, pickled carrot, wasabi edamame & tofu mousse

Akaroa Salmon Salad (GF)

Roast cauliflower, pine nuts, beetroot, pancetta, barberries, fennel, buttermilk labneh

Pasta of the Day

Please ask our service staff for today's special

Lamb Shank

Sticky glazed lamb shank sandwich, Lebanese flat bread, goat cheese mousse, roasted mushroom, pickled red cabbage, string cut fries

Venison Burger

Southland venison, tomato, brie, hash cake, pickled pumpkin, tamarillo & plum chutney, string cut fries - add bacon for \$3

Millbrook Cheeseburger

200g pure beef, caramelised onions, tomato, mixed leaves, gherkins, melted cheese, string cut fries & aioli - add bacon for \$3

RESORT DINING

THE HOLE IN ONE CAFÉ

Sample menu only which is subject to change to reflect seasonal ingredients

TO DINE - DINNER

Soup of the Day

Please ask our service staff for today's special

Classic Caesar Salad

Bacon, cos, olive oil & sesame crouton, poached egg, parmesan
- add chicken \$4, add anchovies \$2

Prawn Salad (GF, DF)

Chopped prawn, green papaya, coconut, cucumber, Szechuan pineapple,
radish & toasted peanut

Pasta of the Day

Please ask our service staff for today's special

Kumara & Edamame (GF, VEGAN)

Kumara cake, quinoa, roasted turnip, pumpkin seed, pickled carrot,
wasabi edamame & tofu mousse

Market Fish

Homemade gnocchi, winter pesto, chorizo, preserved lemon, fennel salad, crayfish bisque

Confit Duck Leg (GF, DF)

Sticky rice, red curry, lychee, cherry tomato, coriander, cucumber, fresh lime

Southland Lamb Shank (GF)

Confit garlic mash, carrots, pak choi, beetroot chutney, rosemary & mushroom jus

Venison Burger

Southland venison, tomato, brie, potato hash, pickled pumpkin, tamarillo
& plum chutney, string cut fries - add bacon for \$3

Millbrook Cheeseburger

200g pure beef, caramelised onions, tomato, mixed leaves gherkins,
melted cheese, string cut fries & aioli - add bacon for \$3

Wakanui Short Rib to Share

Celeriac remoulade, celeriac & truffle mash, buttermilk onion rings, broccoli, red wine jus

SIDES

String Cut Fries

Seasonal Vegetables

Market Salad

RESORT DINING

THE HOLE IN ONE CAFÉ

Sample menu only which is subject to change to reflect seasonal ingredients

PIZZA OVEN

Hot Pizza Oven Bread

Wild herbs, garlic & cheese

Smithy's Blue (V)

Poached pear, white stone blue cheese, artichoke, baby spinach & pine nut

American

Pepperoni, mozzarella & vincotto

The Members Bounce

Please ask our service staff for today's special

The Stockman

Pulled beef, braised lamb leg, barbecue sauce, caramelised onion, portobello mushroom, rocket, horseradish & feta cream

Millbrook Classic

Pork belly, xo prawns, spinach, roast lemon, capsicum, kalamata olives, cashew nuts, citrus aioli

Gluten Free pizza base available for an additional \$3

Half in half available for an additional \$3

KIDS

Kid's Snack Box

Ham & cheese sandwich, cheese stick & rice crackers, fresh fruit, yoghurt, bottled water

Kid's Pizza

Mozzarella & tomato sauce

Kid's Cheese Burger

100g pure beef, cheese & tomato, mixed leaves, string cut fries & ketchup

Kid's Pasta

Plain or selection of ham, cheese & tomato

CABINET

Please ask our service staff or check our cabinet for today's selection of homemade sweet & savoury pastries, sandwiches & snacks.

RESORT DINING

THE MILLHOUSE RESTAURANT

Sample menu only which is subject to change to reflect seasonal ingredients

STARTERS

Millhouse Baked Bread

Olive oil, whipped butter, herbed salt

Beetroot & Goat's Cheese Salad

Goat's cheese mousse, roasted baby beets, persimmon, pickled shallots, balsamic gel, hazelnut crumb

Harmony Free Range Pork

Pork belly, cabbage leaf, burnt apple & rhubarb chutney, pork crackling, barbecued pork cheek, rosemary shortbread

Wild Hare

Loin & confit leg, salsify, quince, egg & black garlic custard, sprouts, walnuts

Packhorse Crayfish Agnolotti (Subject to availability)

Fresh & pickled carrot, blood orange, toasted nori, carrot leaf pesto, crayfish espuma

Calamari & Wild Paua

Snow peas, grapefruit, coriander, paua espuma

Akaroa Salmon

Potato mousse, charred leek, crème fraiche, potato crisps, salmon ikura, smoked pear

MAINS

Venison Loin

Fire baked celeriac, tamarillo, parmesan custard, braised venison shank

Merino Lamb Loin

Jerusalem artichokes, feta & mint labneh, pickled shiitake, barrel smoked lamb shoulder, mushroom & beer jus

Angus Beef Fillet

Charred onion, broccolini, chestnut, sticky pork belly, onion crumb, mustard labneh

Crusted Duck Breast

Braised witloof, orange & miso gel, spätzle, confit duck leg, spiced jus

Market Fish

Steamed dumplings, salt baked kohlrabi, wild garlic, nori crumbs, fennel, mussel beurre blanc

Pumpkin & Ricotta Cappelletti

61.5 degree egg, walnut, kalamata olives, granny smith, crispy kale

RESORT DINING

THE MILLHOUSE RESTAURANT

Sample menu only which is subject to change to reflect seasonal ingredients

MAINS - THE GRILL

180g Angus Eye Fillet
270g Wakanui Scotch Fillet
370g Wakanui Sirloin on the Bone
250g Southland Lamb Rack
Local Free Range ½ Chicken
Akaroa Salmon Fillet
Market Fish

SAUCES

Please select one sauce, additional sauce

Port Wine Jus	Green Peppercorn Sauce
Café de Paris Butter	Horseradish Sauce
Creamy Hollandaise	Citrus & Mustard Cream

SIDES

Triple Cooked Chips, Aged Parmesan
Chive & Confit Garlic Mash
Butternut Squash, Pumpkin Seed & Blue Cheese
Mac & Cheese
Garden Salad
Baby Carrots, Goat's Cheese Dressing
Broccolini, Honey Roasted Parsnip, Cabbage

Gluten and Dairy free options are available - please ask one of our team

RESORT DINING

KOBE CUISINE

Sample menu only which is subject to change to reflect seasonal ingredients

SUSHI SASHIMI 寿司とお刺身

Sashimi Moriawase 刺身盛り合わせ

Line caught sashimi selection, 12 pieces

Akaroa Salmon Sashimi サーモン刺身

Tuna Sashimi 鮪刺身

Sushi Moriawase 寿司盛り合わせ

Nigiri 6, Rolls 4

Sushi Sashimi Platter 寿司刺身盛り合わせ

Sashimi 6, Nigiri 4, Rolls 4

Chirashi ちらし寿司

Sushi rice topped with sashimi selection and sweet egg omelette, ikura cucumber, nori

Ura Maki 裏巻き寿司

Inside out roll, 8 pieces or 4 of 2 types

Avocado & cucumber, salmon & avocado

Teriyaki chicken & spring onion or tuna with spicy sauce

Nori Maki 海苔巻き

8 pieces or 4 of 2 types

Tempura prawn & chive, crispy chicken & spring onion

RAMEN ラーメン

Pork Belly Shoyumen チャーシュー麺

Char siu pork belly, mung beans, bamboo shoots, grated miso egg yolk, tempura nori

Vegetable Mazemen 野菜のませ麺

Free range egg, white kimchi, tempura tofu, garlic crisp, nori

OTSUMAMI 一品料理

Gyoza Dumpling Selection 餃子

Shiitake, cabbage & tomato

Pork, green chilli & garlic shoot

Served with soy & chilli dipping sauce

Agedashi Tofu 揚げ出し豆腐

Shiitake soy broth, fried tofu, spring onion, nori & crispy lotus root

RESORT DINING

KOBE CUISINE

Sample menu only which is subject to change to reflect seasonal ingredients

Tempura 天ぷら

Seasonal vegetables

Prawns

Vegetables and prawns

Served with soy broth

Wagyu Takoyaki 和牛たこ焼き

Wagyu beef, Japanese mayo, barbecue sauce, bonito

Tori Kara 鶏唐揚げ

Crispy fried chicken, green papayas, chilli, lime, cos

Yakitori 焼き鳥

Skewered chicken, daikon, cucumber, radish, katsuobushi

SIDES 副菜

Market salad 新鮮野菜のサラダ

Edamame with smoked kelp salt 枝豆

Miso soup 味噌汁

Short grain rice ご飯

Fried rice 焼き飯

Japanese pickles 自家製お新香

YAKIMONO メイン料理

Cardrona Merino Kohitsuji 子羊の山椒焼き

Quince glazed lamb loin, kumara & goats cheese espuma, portobello mushroom, tempura tofu, miso jus

Butabara Char-siu 豚バラ叉焼

Char-siu pork belly, okonomiyaki, pickled mustard seeds, granny smith, pork skin puffs, apple and ginger foam

Kamo Yaki 鴨焼き

Honey soy glazed duck, five grain fried rice, tamarillo, goats cheese cream, bok choy, rice cracker, fermented vegetable broth

Wakanui Beef Fillet ワカヌイビーフの肉じゃが風

Perla potatoes, pickled shiitake, garden carrots, potato crisps pesto, miso hollandaise

RESORT DINING

KOBE CUISINE

Sample menu only which is subject to change to reflect seasonal ingredients

Braised Wagyu Short Rib 和牛リブの大和煮とユッケ葉巻

Wasabi mash potato, poached red onion, scorched feta, black garlic onion broth, rolled wagyu carpaccio

Konbu Line Caught Fish 白身魚の昆布メ焼き

Salt baked celeriac, yuzu mayo, daikon, pickled ginger gel, celeriac remoulade tobiko, lemon tea ankake broth

Teriyaki Glazed Salmon 炙りサーモンとイクラ

Witlof, beetroot, tempura crunch, ikura, horse radish snow, dill

Teppan Miso Yasai 旬野菜の味噌炒め

Jerusalem artichokes, courgette, capsicum, broccolini, haloumi, berry & honey salsa, spicy miso

SUSHI TACOS 寿司タコス

Pulled Lamb ラムの寿司タコス

Tamarillo chutney, cos, tomato

Salmon Ceviche サーモンの寿司タコス

Iceberg, cashew, pineapple gel, dill, chilli

Seared Tuna 鮪の寿司タコス

Avocado wasabi, radish, tobiko, yuzu miso, coriander

DESSERT デザート

Berry Dorayaki ベリーどらやき

Japanese sweet pancakes, berry and azuki bean with green tea ice cream

Green Tea Pana Cotta 抹茶のムース

Marinated plums, hazelnut & milk chocolate crumble with plum wine granita

Ice Cream & Sorbet アイスクリーム&シャーベット

RECREATIONAL FACILITIES

GOLF AT MILLBROOK

Home of the New Zealand Open, Millbrook's championship course is surrounded by the stunning Remarkables mountain range and Coronet Peak, with photo opportunities at every turn.

The course features a combination of 27 holes, with championship grooming and conditioning, and a choice of five different tee positions, ensuring an exceptional golfing experience for players of every level of expertise.

- Black Tees - Men's Professionals
- Blue Tees - Men's Medal tees recommended 0–14 handicaps
- White Tees - Men's tees and Ladies Professional tees
- Red Tees - Ladies' Medal tees
- Yellow Tees - Ladies' tees

GREEN FEES

Please contact the Golf Shop on ext 7301 or email proshop@millbrook.co.nz for unlimited 18 and 9-hole green fee rates. All golfers must check in with the Starter at the Golf Shop before commencing play and observe the course dress code.

- In-house green fees include unlimited golf, complimentary use of trundler and golf shoes

DRESS CODE

- Collared shirts to be worn
- Tailored trousers, shorts or skirts
- Denim clothing, t-shirts, track suits, beach or football wear is not permitted
- Golf shoes to be worn with socks. Soft spike shoes only

For all golfing enquires please call the Golf Shop on ext. 7301.

RECREATIONAL FACILITIES

GOLF AT MILLBROOK

GOLF SHOP

Millbrook's shop stocks an excellent variety of quality golf and leisure brands including clothing and accessories from Cross, Calvin Klein, Oakley, Callaway, Titleist, PING and TaylorMade.

Contact the Golf Shop for all your golf bookings on ext. 7301.

EQUIPMENT HIRE

Clubs and carts are hired by the round (9 or 18 holes). In-house guests receive complimentary use of golf shoes and trundler (pull cart). Overnight secure club storage is also complimentary.

PRACTICE FACILITIES

Unique covered Driving Range facility is available for use and is located at the Resort entrance.

Tokens for a bucket of balls are available at The Golf Shop at a cost of \$7.00 a token. Each bucket has approx 35 balls.

There are two practice areas for putting greens - one is located in front of the Hole In One Café and the other one is located by the 1st hole of Remarkables Nine. Chipping and bunker practice are located by the Fox's Rush precinct.

GOLF TUITION

NZPGA Qualified golf professionals are available by appointment, offering individual and group lessons. If you want to improve your swing or your distance, having a lesson with one of our onsite golf professionals might be all you need. They can help you improve your game with technical analysis of your swing, video work and expert tuition on chipping and putting.

OPENING HOURS

Our golf course is open year round during daylight hours. In summer the Golf Shop is open from 7am–8pm. There are some seasonal variations, so please call the Golf Shop to double check if outside of summer hours.

RECREATIONAL FACILITIES

THE SPA AT MILLBROOK

The Spa is a welcoming, tranquil and calming space, with an award-winning team of skilled therapists dedicated to delivering a totally restorative and luxurious experience. Set within the peaceful resort grounds, The Spa offers ten treatment rooms and two relaxation lounges, along with an indulgent menu of beauty and body treatments, luxurious day packages, all designed to help you achieve maximum health and wellness. We invite you to visit us during your stay for a completely relaxing experience.

CANCELLATION POLICY

We understand that sometimes due to changes in your schedule you may need to cancel your appointments. Please give us at least 12 hours notification of a cancellation. If less than 12 hours notice is given you may be charged in full. If you are running late, we may not have time to perform the full treatment, however, the treatments will be charged in full. A credit card may be taken to secure your appointment.

SPA CUISINE

Light refreshments are available for delivery to The Spa. Please enquire upon booking.

GIFT CARDS

The perfect gift for a special occasion or for someone special, gift cards are available for all treatments.

GROUP BOOKINGS

Whatever you are celebrating, let us know and we will happily coordinate it for you - bubbles and nibbles can be arranged for the party.

OPENING HOURS & BOOKINGS

Open daily from 9.00am until late. To book your treatment, please call ext. 7603.

RECREATIONAL FACILITIES

THE HEALTH & FITNESS CENTRE

The following facilities are complimentary to in-house guests.

GYMNASIUM

Millbrook offers a fully-equipped gymnasium packed with 'Life Fitness' cardiovascular equipment, weight machines and free weights. No admittance for children under 16 years of age.

EXERCISE CLASSES

We have around 30 group classes every week ranging from different yoga styles, pilates and pump through to Aqua Aerobics classes in our indoor pool. We also offer a range of exciting Les Mills group classes, such as Body Combat, Body Pump and Grit.

INDOOR LAP POOL

25m long, 3 lanes wide and 1.2 metres deep, with a constant temperature of 28°C (82°F). Children 12 years and under must be accompanied by an adult at all times.

PERSONAL TRAINING

Expert personal training is available. Please book with Reception at the Health & Fitness Centre.

CHIROPRACTOR & PHYSIOTHERAPIST

Available onsite by appointment. Please call Queenstown Health to make a booking on 03 442 8190.

Chiropractic Consultations: Wednesday 10.30am–1.30pm

Physiotherapy Consultations: Wednesday 2.00pm–7.00pm

SPAS AND HOT POOL

There are two outdoor spa pools and one outdoor hot pool located beside the Health & Fitness Centre. Please note this area is alcohol free.

SAUNAS

There are separate male and female saunas, located in the changing rooms.

RECREATIONAL FACILITIES

THE HEALTH & FITNESS CENTRE

GIFT CARDS

Gift cards are available for any fitness activities or services. These make the ideal gift and include day visitor passes, classes and personal training.

RETAIL

Our retail area stocks various ranges of top line Speedo swimwear for purchase as well as accessories such as swim caps, goggles, tennis balls, as well as healthy snacks and drinks.

ALCOHOL

All areas of the Health & Fitness Centre including the outdoor hot pools are alcohol-free.

OPENING HOURS

Monday to Friday 6.00am–9.00pm, Saturday and Sunday 7.00am–9.00pm.
Contact the Health & Fitness Centre on ext. 7600.

RECREATIONAL ACTIVITIES AT MILLBROOK

PETANQUE TERRAIN

There are two petanque terrains available for use. One is located near the Millhouse Restaurant and the other is located within the Fox's Rush precinct. Petanque sets are available from Reception.

TENNIS COURTS

Millbrook has three tennis courts; one Plexipave court located adjacent to the One and Two Bedroom Suites, and two grass courts (summer only) located in the Fox's Rush Cottage area. Tennis racquets and coaching is available all year round. Please contact the Health & Fitness Centre for bookings and equipment on ext. 7600.

VOLLEYBALL

There is a court available for use located in the Fox's Rush precinct (summer only).

WALKING & BIKING

Millbrook boasts over 5kms of walking trails in and around the resort that link up to the Wakatipu Trails. Trail maps are available at all of our outlets. Mountain bikes are available for hire from the Concierge at Front desk, or by dialing 0 from your room.

MILLBROOK REAL ESTATE

Millbrook Resort is a special place for everyone to enjoy. The aesthetic of Millbrook and its timeless style of architecture, which sits quietly in the powerful, natural landscape, is seen by owners as an important reason for buying here.

What Millbrook offers the prospective buyer:

- A diverse range of real estate for sale covering various price points, sizes, configurations and interior styles.
- Millbrook's historic buildings and timeless style of architecture, supported by 5-star facilities provide the perfect environment to support the wonderful lifestyle which comes with owning a property here.
- Surrounded by the immense and spectacular natural landscape of the Wakatipu basin, Millbrook offers purchasers a range of quality existing property and new developments in New Zealand's fastest growing region.
- Freehold properties for sale at Millbrook range from existing villas, cottages and large fairway homes, to new home and land packages and bare land blocks. These desirable land sites provide owners the opportunity to personalise the design to their own requirements (subject to Millbrook's Design Guidelines).
- With its own on-site real estate company, Millbrook Realty Limited provides clients with a seven day service.

It is a prerequisite for people buying property at Millbrook to become Members of the Country Club (Membership is not included with title to the property). If you would like to learn more about membership at Millbrook Country Club, please refer to the membership section of this compendium for further information.

Further information about property ownership at Millbrook and all current properties for sale are listed online at www.millbrook.co.nz, or please visit us at the Property Sales office which is located along The Avenue. The office is open seven days a week from 9.00am–5.00pm. Drop in to see us or call one of our team to discuss further options.

Austin Bragg AREINZ Licensed Agent REAA 2008 - Property and Membership Sales

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MILLBROOK

COUNTRY CLUB MEMBERSHIP

Members are the heart and soul of Millbrook and have helped shape our five star, golf and lifestyle resort with a strong club spirit and camaraderie.

Membership is all-inclusive of all facilities for the whole family. It is a pre-requisite of any property purchase at the Resort and is a separate financial transaction. Membership can continue, post any property sale, so long as annual dues are paid. Limited non-residential memberships carry the same fees and privileges.

Our membership year runs 1 October–30 September annually and our programme includes a comprehensive array of golfing and other social activities on offer.

The main privileges of Millbrook Country Club are:

Complimentary and unlimited access to, and use of the 27 hole championship golf course and driving range facilities

Complimentary and unlimited access and use of the Health and Fitness Centre facilities

Exclusive member discounts on

- 5 star accommodation
- All restaurants
- The Spa and retail purchases

Impressive Member Guest benefits each year

- 5 Complimentary Golf Vouchers
- 20 Complimentary Health and Fitness Vouchers
- 5 Member Guest Cards

Next Generation Membership programme

- Individual Youth Extension Membership
- Next Generation Family Membership

To learn more about membership at Millbrook Country Club, please contact Adele Robins, our Membership Services & Sales Coordinator and first point of contact for all membership opportunities.

Alternatively, in Adele's absence, please contact one of our Property Sales team.

If you would like to learn more about owning a property at Millbrook, please refer to the Millbrook Real Estate section of this compendium.

MEMBERSHIP SERVICES

E: membership@millbrook.co.nz

P: +64 3 441 7000 ext. 7306

M: +64 21 701 152

ようこそ、 ミルブルックリゾートへ

1860年代、ニュージーランド南島に位置するアロータウンでは、空前のゴールドラッシュが起こり、世界各地から多くの人々が集まりました。現在ミルブルックリゾートが所在するこの広大な敷地では、当時フランス人のビュッテル兄弟が、金鉱夫達に食料を供給するために小麦農業を営んでいました。数十年の月日が流れ、周囲の自然美と見事に調和するライフスタイル・リゾートの建築計画が始まり、現在もオーナーを務める石井栄一をはじめ、石井家からの長期に渡る投資開発を経て、1993年、ついにミルブルックリゾートがオープンしました。現在では、ミルブルックは、ニュージーランドを代表するリゾート施設として世界に広く知られるようになりました。2015年3月には、アロータウン市より、創設者である石井栄一に、その長年の功績に対し、感謝の意を表すべく記念の鍵が授与されるセレモニーが開催されました。現在でも、ミルブルックリゾート内には、当時の農場生活を彷彿とさせる数々の建物が大切に保存されており、昔ながらの趣を感じさせる石造りのレストランや、ミルブルックのシンボルでもある樹齢150年の並木道がお客様を温かくお迎えします。

現在では、ミルブルックリゾートは、数々の受賞歴を誇る、5ツ星クラスのゴルフ&ライフスタイルリゾートへと発展いたしました。ISPSハンダ・ニュージーランドオープンの開催地としても名高いリゾート内には、上質ホテル&宿泊施設に加え、一流スパサロン、レストラン4か所、全27ホールのチャンピオンシップ・ゴルフコース、ヘルス&フィットネスセンター、カンフェレンス&ミーティング設備、不動産部門がそろい、幅広い事業を展開しています。また、ウェディングの他、会議&ミーティングを含めたビジネス旅行にも対応しています。

優美な山並みに囲まれ、牧歌的で温かな風景美が印象的なミルブルックリゾートは、クイーンズタウン中心部から車で約25分、空港から15分、そして隣接するアロータウンからは、わずか2分のところに位置しています。ミルブルックリゾートの魅力をたっぷり満喫し、どうぞ思い出に残るひとときをお過ごし下さい。

一般案内

1. 火災、地震等、非常時の安全確保について
2. インターネットサービスの接続方法
3. リゾート内各施設の電話番号&電話サービス

ゲストサービス

1. 空港送迎シャトルバス
2. ベビーシッター
3. チェックイン&チェックアウト
4. クイーンズタウン・アクティビティ&観光プラン
5. シャトルバスサービス(クイーンズタウン、アロータウン方面)
6. クリーニングサービス
7. ハウスキーピング
8. セーフティボックス
9. モーニングコール

レストラン&リゾート内施設

1. クラブハウス・レストラン
2. ホールインワン・カフェ
3. ミルハウス・レストラン
4. コーベ・キュージーン(日本食レストラン)
5. ゴルフ
6. スパ
7. ヘルス&フィットネスセンター

一般案内

1、火災、地震等、非常時の安全確保について

火災を発見したら

火災、発煙、または室内温度が異常なほどに高騰した場合、まずは落ち着き、ご自身の安全を確認後、以下の手順でご連絡ください。

1. レセプション(ダイヤル0)に通報する
2. 以下各項目を簡潔にお伝えください。
 - ・ 異常通報の内容 例) 火災、発煙、高熱、火花の発生等
 - ・ 発生場所 例) 部屋番号123の暖炉付近 等
 - ・ 火災の程度、お客様のご氏名、お客様が現在いらっしゃる場所
3. 通常後、速やかに火災現場から離れてください。

室内に閉じ込められてしまった場合

1. レセプション(ダイヤル0)に通報する
2. 床付近まで、姿勢を低くする
3. 煙を吸い込まないように、口と鼻を濡れたタオルで覆う
4. 室内の断熱器具&ヒーター類の電源をすべて切る

地震が発生したら

地震発生中

1. **建物内にいる場合**は、動き回らず、すみやかに机の下にもぐり、机の脚につかまり揺れから身体を守りましょう。付近に机がない場合は、床に膝をつき、上体を低くし、両手で後頭部を覆い保護しましょう。揺れが治まるまで建物内で待機し、安全を確認後、屋外へ避難してください。ニュージーランドの建物は頑丈にできていますので、揺れが治まるまでは、建物内で待機するほうがより安全とされています。
2. **屋外にいる場合**には、建物、樹木、街灯、電柱などから極力離れ、上記同様、姿勢を低く、頭を両手で保護し、揺れから身体を守ります。

地震後に留意していただきたい事項

1. 余震発生に十分にご注意下さい。
2. ご自身に怪我がないかの確認、手当が必要な場合は、レセプション(ダイヤル0)へお電話下さい。電話が不通となった場合は、レセプションまでお越しください。
3. 建物に破損がある場合、屋外に避難し、安全を確認後、緊急避難場所にご集合下さい。
4. 建物・器物等の破損は、レセプションまでご報告ください。
5. 電話の利用は、携帯電話を含め、必要最低限、短時間に留めましょう。電話回線の飽和状態を防ぎ、緊急事態にすみやかに対応できるようご協力ください。

緊急避難場所は、各部屋のドアの後ろに表示されています。

AED(自動対外式除細動器)は、レセプションに用意しています。必要な場合は、レセプション(ダイヤル0)までご連絡下さい。



インターネットの接続方法

無料Wi-Fiインターネット接続サービスをご利用いただく場合

- ・ Wi-Fiアクセスポイントより、MillbrookResortをお選び下さい。
- ・ このスクリーンをご確認下さい。スクリーンが表示されない場合は電話機のレセプション (ダイヤル 0) を押して下さい。



1. 無料インターネットサービス

- ・ ミルブルックにご宿泊のお客様は、無料インターネットサービスをご利用いただけます。
- ・ “Room Number” (部屋番号) と “Surname” (名字) をルームキーカードと完全に一致させてご入力下さい。
- ・ “Mews 3” などのコテージ、並びにフェアウェイホームズにご宿泊のお客様は、お部屋の電話番号 (4桁) を “Room Number” (部屋番号) としてご入力下さい。
- ・ ヴィラ、並びにヴィレッジインにご宿泊のお客様は、3桁の部屋番号を “Room Number” にご入力下さい。
- ・ ご希望のプランを選択して下さい。
- ・ インターネットご利用の準備が整いましたら、“Sign In” (サインイン) を押して下さい。
- ・ ケーブルを通してインターネットを接続する場合は、お部屋番号と名字は自動的に入力されます。



2. 登録済みのログインコードをお持ちのお客様

- ・ 会議用など特別のコードがある場合には、“Existing Account Logon” をご入力下さい。
- ・ ユーザーネーム、又は 部屋番号をご入力下さい
- ・ パスワードをご入力下さい。
- ・ ご利用になる際に、“Sign In” をクリックして下さい。



リゾート内各施設の 電話番号&電話サービス

リゾート内各施設の電話番号(内線)

レセプション	0
ゲストサービスデスク	7004
ポーター	7007
ハウスキーピング	7103

レストラン、バー、リゾート内施設

クラブハウス	7106
ミルハウス・レストラン	7110
ホールインワン・カフェ	7109
コーベ・キュージーン(日本食)	7700
プロショップ	7301
スパ	7603
ヘルス&フィットネスセンター	7600

電話のかけ方

お部屋間の電話

最初に8を押し、続いて部屋番号をダイヤルして下さい。

電話料金について

お部屋間の通話を除き、ご利用の電話料金は、自動的にお客様のお部屋に課金されます。ご出発時にご精算下さい。ご質問等がございましたら、お気軽にレセプションまでご連絡下さい。

クイーンズタウン市内&近辺への通話

最初に1を押し(外線接続)、続いて電話番号をダイヤルして下さい。

ニュージーランド国内電話

最初に1を押し(外線接続)、続いて市外局番より電話番号をダイヤルして下さい。

国際電話

1(外線接続) - 00(国際電話認識番号) - 国番号 - 電話番号の順でダイヤルして下さい。

日本への電話をおかけになる場合

1(外線接続) - 00(国際電話認識番号) - 国番号81に続き、市外局番もしくは携帯電話番号から最初の0を取った電話番号をダイヤルします。

例1: 東京都内、固定電話へ電話をかける場合

1 - 00 - 81 - (0)3 - XXXX XXXX ()内の最初の0を取る

例2: 日本の携帯電話番号へ電話をかける場合

1 - 00 - 81 - (0)XX - XXXX XXXX ()内の最初の0を取る

ゲストサービス

空港送迎シャトルバス

ミルブルックリゾートでは、ホテル⇄クイーンズタウン空港間にて有料送迎シャトルバスサービスをご用意しています。ご利用24時間前までに、飛行機の便名、および出発(到着)時刻をレセプションまでお申し付け下さい。

ベビーシッター

ご希望の場合は、ご利用開始時間24時間前までにレセプション(ダイヤル0)までお申し付け下さい。ベビーカーの貸し出しも承っています。

チェックイン&チェックアウト

チェックインは午後3時、チェックアウトは午前11時に設定されています。レイトチェックアウトをご希望の場合は、レセプション(ダイヤル0)までご連絡下さい。追加料金が生じる場合がございます。また、空室状況によっては対応しかなる場合もございますのでご了承下さい。

クイーンズタウン・アクティビティ&観光プラン

ご予約&お問合せは、お気軽にコンシェルジュ(レセプション内、直通内線7004)までご連絡下さい。経験・知識豊富なコンシェルジュより、お勧めプランをご案内させていただきます。

シャトルバスサービス(クイーンズタウン、アロータウン方面)

ミルブルックリゾートからアロータウン、またはクイーンズタウンまでの無料シャトルバスサービス(事前予約制、定員あり)をご用意しています。時刻表をご覧の上、レセプション(ダイヤル0)にてご予約下さい。

クリーニングサービス

月曜日から土曜日まで、当日仕上げのドライクリーニングサービスを承っています(祝日を除く)。前日、又は当日午前7時までにレセプションにご持参下さい。前日でしたら、ご滞在先のお部屋までポーターが受け取りに参りますので、レセプション(ダイヤル0)までお申し付け下さい。ヴィラスイート、ホテルヴィラ、コテージ、フェアウェイホームには洗濯機が備えつけられています。また、ビレッジインご滞在のお客様には、専用ランドリーエリアをご用意しています。洗濯機、乾燥機の利用には、それぞれ\$2コインが必要となり、洗剤・柔軟剤は自動で注入されます。

ハウスキーピング

毛布、スリッパ、タオル、ベビーベッド、幼児用ハイチェア等が必要な場合は、ダイヤル7103へお気軽にご連絡下さい(午前8時~午後4時)。その他の時間帯は、レセプション(ダイヤル0)にて承ります。

セーフティボックス

レセプションにて無料でご利用いただくことができます。ご希望の際は、レセプション(ダイヤル0)までご連絡下さい。

モーニングコール

室内にラジオ時計(目覚ましアラーム)をご用意しています。あわせて、モーニングコールをご希望の場合は、レセプション(ダイヤル0)までご連絡下さい。

レストラン&リゾート内施設

1. クラブハウス

ゴルフ場を見渡す絶景に囲まれ、優雅なご朝食をお楽しみ下さい。コンチネンタルスタイル(トースト、シリアル等)、クックドブレックファースト(シェフにより調理された温かなメニューを含む)の両方をご用意しています。ウェディングを含む特別イベントにも対応いたします。夏季には爽やかな風が心地よいテラス席、また冬季には暖かな火の灯る暖炉近くのお席で、ゆったりとおくつろぎください。

営業時間: 毎日6am-10:30am (冬期6am-10:30am)

内線: 7106

2. ホールインワン・カフェ

チャンピオンシップコースでゴルフをお楽しみいただいた後、またはクイーンズタウン周辺のアクティビティを満喫した後は、ホールインワン・カフェにて冷えたNZ産ビール、香り高さ地元セントラルオタゴ産ワインを片手にゆったりとお寛ぎいただいてはいかがでしょうか?焼きたてマフィンやケーキもご用意していますので、優雅なモーニングティー、アフタヌーンティータイムにもご利用頂けます。

営業時間: 毎日8am-夜遅くまで
(冬期9am-夜遅くまで、キッチン対応10:30am-9:30pm)

内線: 7109(事前予約をお勧めいたします)

3. ミルハウス

ゴールドラッシュ時代の小麦精製工場の面影をそのままに残し、暖炉からの優しい温かみがあふれる店内には、優雅で贅沢なくつろぎの時間が流れています。ミルブルックリゾートのエグゼクティブ・シェフであると同時に、ビーフ&ラム・ニュージーランド・アンバサダーを務めるアンディ・ボズィキを筆頭に、一流シェフ陣が季節ごとの旬の素材をコンテンポラリー・スタイルでお届けします。各メニューにお勧めの地元セントラルオタゴ産のワインリストも多くご用意しています。

営業時間: 毎日5:30pm-夜遅くまで

内線 : 7110(事前予約を強くお勧めいたします)

4. コーベ・キュイジーン(日本食レストラン)

伝統の日本食をモダンにアレンジ、新しいスタイルの“シェアリングメニュー”をお楽しみ下さい。地元産をはじめ、選び抜かれた新鮮素材を利用、各メニュー本来のうまみをさらに引き立たせる日本酒リストもご用意しています。

営業時間: 5:30pmから

内線 : 7700

5. ゴルフ

ISPSハンダ・ニュージーランドオープンが開催地、世界屈指の絶景チャンピオンシップコースで、ぜひ思い出に残るゴルフ体験をお楽しみ下さい。リマークブル山脈やコロネットピークの優美な山並みに囲まれた全27ホールコース上には、5つのティーポジションが設定され、初心者から上級者までどなたでもお楽しみいただくことができます。

- ・ ブラック(Black Tee): 男子プロ
- ・ ブルー(Blue Tee): 男子ストロークプレー(メダルプレー)、ハンディキャップ0-14のプレイヤーにお勧め
- ・ ホワイト(White Tee): 男子一般、女子プロ
- ・ レッド(Red Tee): 女子ストロークプレー(メダルプレー)
- ・ イエロー(Yellow Tee): 女子一般

ドレスコード&プレイ時の服装について

- ・ 襟付きシャツをご着用下さい。
- ・ ゴルフ用ズボン、短パン、またはスカートをご着用下さい。
- ・ ジーンズ&デニム素材、Tシャツ、ランニングウェア、ビーチウェア(水着)、サッカーウェア等をご遠慮下さい。
- ・ 靴下を着用のうえ、ゴルフシューズをご利用下さい(ソフトスパイクのみ)。

レンタル

ゴルフクラブ、電動カートは、9ホール又は18ホールからレンタルすることができます。ご宿泊のお客様は、ゴルフシューズ、およびトランドラー(手引きカート)を無料でご利用いただくことができます。また、夜間(時間外)は、プロショップにて無料でゴルフクラブをお預かりすることも可能です。

トークン

ゴルフボール交換用コイン(トークン)は、プロショップにて1枚7NZDにて販売しています。1枚で約35個のボールと交換いたします。

ゴルフ練習場

ミルブルックリゾートの入り口付近に、屋根付きドライビングレンジ(打ちっぱなし練習場)をご用意しています。その他、パッティングの練習用グリーンが2ヶ所(ホールインワン・カフェ正面、及びリマークブルズ・ナインコースの1番ホール付近)、チップリングとバンカーの練習場が1ヶ所ございます(リゾート内Fox's Rush地区)。ゴルフボールとともに、ゴルフクラブの貸し出しも承っています。

ゴルフレッスン

プロショップより、NZPGA登録・プロゴルフコーチの手配が可能です(事前予約要)。お客様のスコアとゴルフ技術向上のためにスイングを技術的に分析し、チップリングやパッティングなどもビデオや講義を利用して指導いたします。プライベートレッスン、またはグループレッスンよりお選び下さい。

プロショップ

カルバンクライン、オークレーをはじめ、クロス、キャロウェイ、タイトリスト、PING、テーラーメイド等、一流ブランドのゴルフ&レジャー用品を多彩にそろえています。お気軽に足をお運びください。

営業時間

通年プレイ可能(日照時間内)、プロショップの営業時間は季節により異なります。夏季7am-8pm営業、その他のシーズンはプロショップまでお問合せください。

6. スパ

贅沢な静寂感に包まれ、上質なひとときを。世界に名高い数々の賞を受賞した一流のセラピストチームが、あなたの心・カラダをやさしくリフレッシュ。合計10室のマッサージルームに加え、2か所のリラクゼーション・ラウンジをご用意しています。美容&ウェルネス効果をさらに高めるために、各種ボディ・フェイシャルマッサージ、美容パッケージには、トップブランドElemis(エレミス)のプロダクトを利用しています。ミルブルックリゾートご滞在中に、ぜひ一度、極上リラクゼーション体験に足をお運びください。

キャンセル料金規定

ご予約時間より起算して12時間以内のキャンセルには、100%料金が発生いたします。また、ご予約の時間に遅れてご到着の場合、当日の予約状況によっては、予定されている全内容をご提供できない場合もございます。この場合も、全額料金が発生し、返金には対応しかねますのでご了承下さい。ご予約時に、クレジットカード詳細が必要となる場合もございます。

営業時間

9am-遅くまで。ご予約は、内線7603までお気軽にご連絡下さい。

7. ヘルス&フィットネスセンター

スポーツジム

コンパクトな室内に、ランニングマシン、フィットネスバイク、ウェイトトレーニング器具をはじめ、各種トレーニング器具を完備しています。16歳以下のお子様のご利用はお控え下さい。

エクササイズクラス

人気の各種ヨガクラス、ピラティス、パンプから、室内温水プールでのアクアビクス等、毎週約30クラスをご用意しています。2016年からは、Les Mills (レズ・ミルズ) グループの内容に沿ったレッスンも展開しています (Body Combat, Grit, Cardio, CX Worx, Body Pump, Body Balance, Grit Strength)。

室内温水プール

長さ25m、3レーン、深さ1.2m、水温28度の温水プール。12歳以下のお子様のご利用には、常時大人のお客様の同伴が必要です。

パーソナルトレーニング

経験豊富なトレーナーが、各お客様のご希望にあわせたメニューで懇切丁寧に指導いたします。個人レッスン他、詳細・ご予約は、ヘルス&フィットネスセンター受付まで、お気軽にお尋ね下さい。

整体&理学療法士

リゾート内まで出張サービス可能。事前予約制、ご予約はクイーンズタウンヘルス(Queenstown Health, 電話03-442-8190)までお電話ください。

- ・ 整体: 水曜日10:30am-1:30pm
- ・ 理学療法士: 水曜日 2pm-7pm

屋外ジャグジー

屋外に、2か所のスパプールと1か所のホットプールをご用意しています。

サウナ

更衣室内に、男女別のサウナをご用意しています。シャワー施設完備。

ショップ

一流ブランドSpeedo水着に加え、水泳用キャップ、ゴーグル、テニスボール、またスナック&ドリンクも販売しています。

営業時間

月～金曜日 6am-9pm、土～日曜日 7am-9pm

ウォーキング&サイクリング

ミルブルックリゾート敷地内には、約5kmのウォーキングトラックが整備されています。また、リゾート周辺のサイクリングトレイルは、クイーンズタウン&ワカティプトレイルと接続し、気軽に爽快なサイクリングをお楽しみいただくことができます。自転車の貸し出しは、フロントデスク横のコンシェルジュデスクにて承ります(内線0)。